

### Where do you find the Support Site?

You can find the Support Site from the main website by looking in the top right-hand corner. You can also click the Support Button when you are logged in as an educator. Again, you'll find it in the top right-hand corner.

Here's a link: [support.stepsweb.com](https://support.stepsweb.com)

### We regularly test spelling after each unit is completed. Is it OK to do the test on a Google doc?

There is no need to do a specific spelling test of the words taught in each unit. The Spelling Quiz is, in effect, a spelling test which is done for you at the right time and level for each student.

### I have an adult student who knows quite a lot but struggles with spelling. Can I allocate certain parts rather than have him do all the activities?

There is a setting called 'Exploration' which we do not recommend for school students, but is appropriate for some adults.

#### **To apply this setting to an individual, do the following:**

- Go to 'Manage Students' and select the student.
- Click 'Edit' and then 'Learning Settings'
- Look for 'Mode' (3 items down in the list) and click 'Exploration'.
- Then you will see an item marked 'Forced Progression'. Click 'Disabled'

#### **To apply this setting to a class, do the following:**

- Go to 'Manage Classes' and select your class.
- Click 'Edit' and then 'Settings'
- Click 'Forced Progression' and then open that window with the drop-down arrow. Then click 'Disabled'.
- Click 'Save'

This will allow free access to all parts of StepsWeb, including Wordlists, Supplementary Activities and Games. Your adult student will then be able to skip activities or Course units.

**Caution:** We do not recommend this setting for school-aged students. Also, if you apply this setting, you will have to monitor and control what your student is accessing to ensure that activities are done.

## Does StepsWeb work on mobile phones?

Technically, the answer is yes, but StepsWeb is not designed to be used on mobile phones. The screen would be far too small for most activities.

We do not recommend using StepsWeb on mobile phones.



Have any more questions?  
**Contact us**

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🌐 [stepsweb.com](https://stepsweb.com)

